

Ben Francis

Curriculum Vitae

Benjamin Tola Francis MEng

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Personal Profile

I am a full stack Software Engineer specialising in web applications, web-based operating systems and connected devices. Colleagues have described me as “driven”, “creative”, “an awesome communicator” and “a web visionary”. With over a decade of commercial experience I have acquired a wide range of skills in software engineering, user experience design, system administration and project & product management. I enjoy science fiction, folk music and musical theatre. I play the guitar and occasionally sing at people in bars.

Skills

- Full stack web development with HTML, CSS, JavaScript, PHP, Python, Java and Node.js including frameworks like Django, Spring and Express.js
- Embedded systems programming including Assembly, C, Python and JavaScript
- User & task analysis, user interface design and user testing
- MySQL, PostgreSQL, JCR, BigTable, SQLite, IndexedDB and PouchDB database design and administration
- Unit testing with JUnit, PyUnit, PHPUnit, Mockito, Mocha and Chai
- Integration testing with Marionette, Mocha and Chai
- Source Code Management with Subversion, Perforce and Git
- LAMP (Linux/Apache/MySQL/PHP), Windows & Mac server administration
- Cloud technologies (Google App Engine, Amazon Web Services & Ubuntu Enterprise Cloud)
- Agile (XP, RUP, TDD, Scrum) development and project management
- Market Research and Product Management

Education

University of Birmingham, September 2005 - July 2009

Department of Electrical, Electronic & Computer Engineering

MEng Computer Interactive Systems

Graduated with First-class honours and the A.P. Jarvis prize for outstanding achievement in a final year project. My degree covered a wide range of topics from electronic and software engineering to cognitive psychology, user interface design and

project management. My final year project was a 3D web application to visualise the colonisation of an artificial reef. I worked in conjunction with the National Marine Aquarium and Marine Biological Association and presented a paper on my project at the Web3D Symposium in Darmstadt, Germany.

Experience

Software Engineer, Mozilla (October 2011 - January 2020)

Front End Engineer, Firefox OS (October 2011 - December 2015)

I worked on Firefox OS (codename Boot to Gecko) for around five years, from shortly after the project's announcement until it was transitioned to the community in 2015. I started as a self-employed contractor for six months before joining Mozilla in a permanent role. As the module owner of the Firefox OS browser I worked mainly on the system and browser front end, but contributed to many areas of the project over the years. I had involvement in front end development, product ownership, user interface design, user testing and the standardisation of the W3C Web App Manifest specification.

Senior Product Engineer, Connected Devices (January 2016 - February 2017)

In the Connected Devices department I worked on prototyping and user testing connected devices products including a smart router, tablet and home monitoring system. I took on a Product Management role as well as being hands on with design, development and user testing.

Staff Application Engineer & Product Owner, Mozilla WebThings (March 2017 - January 2020)

In the Emerging Technologies department I worked as the Product Owner of Mozilla WebThings (iot.mozilla.org), Mozilla's IoT platform. This included user interface design, full stack web development, project management and product management. I also contributed to the standardisation of the W3C Web of Things (www.w3.org/WoT).

Key Technologies: HTML, CSS, JavaScript, Node.js, Express.js and Java.

Founder, Krellian (July 2007 - March 2012)

I originally founded Krellian (krellian.com) with seed funding from the "SPEED" startup incubator at the University of Birmingham, to develop new products in the area of "web appliances".

I continued this work part time while I completed my degree, took up internships and other roles in the startup scene, eventually launching the Webian open source project (webian.org) in 2010 to build an operating system for the open web.

In October 2011 I became self employed again under the trading name of Krellian as a web consultancy, which included working on the Webian project and contracting with Mozilla to work on their Boot to Gecko project (Firefox OS).

Software Engineer/Product Manager, Rabbitsoft (June 2009 - October 2011)

I was a software engineer at Rabbitsoft, and later became the Product Manager of their web-based collaboration platform, Clinked (clinked.com).

In this role I gained a wide range of experience including agile software development, user interface design, architecture design, market research, usability testing, cloud system administration, project management and recruitment.

Key Technologies: PHP, Java, Spring, HTML, CSS, JavaScript & JQuery.

Technical Solutions Engineer Intern, Google (June 2008-September 2008)

I carried out an individual project over a 3 month internship with Google London. This was the design & implementation of a scalable web-based XML data quality testing pipeline for the Google Maps team in the Partner Solutions Organisation. The project included user & task analysis and agile software development.

Key Technologies: Python, HTML, CSS, JavaScript, XSLT, Django, Perforce, and a wide range of proprietary Google tools & production infrastructure.

"This is a mission-critical tool that we use on a DAILY basis in LEC around the globe... I've been at Google for 5+ years and it's one of the great unsung internal tool-heros." -- Dan Cath, Strategic Partner Manager, Google, 2011

Software Engineer Intern, Senokian Solutions (July 2006 - September 2006)

A two month summer placement as a Software Engineer, working on a complete rewrite of the company's main product (Enterprise Groupware System) as part of a small development team. This included the development and testing of a web framework based on the Model-View-Controller design pattern and the demonstration of its use in the rapid development of business web applications.

Key Technologies: PHP, HTML, CSS, JavaScript, PostgreSQL, PHPUnit, Subversion, Smarty and GNU/Linux.

IT Technician, Vale of Catmose College (August 2004 - September 2005)

In my gap year job I had responsibilities for hardware, software and network installation, maintenance, repairs and technical support for staff and students. I also took on the role of a web developer, developing a web site and calendar publishing based content management system. Other responsibilities included classroom support, working with groups of students on IT projects and attending regular marketing meetings.

Key Technologies: MS Windows, Mac OS X & GNU/Linux (Server & Desktop). PHP, MySQL, HTML, CSS.

Part-time Roles

- Consultant, Digital Native Academy (October 2008 - March 2009)
- Co-founder, Twisted Lemon Solutions Ltd. (June 2005 - June 2006)
- Founder, Tolagrafix/Tolatech (2003 - 2005)
- Web Developer, Presslake (July 2002 - January 2003)
- Assistant Sound Engineer, B&H Sound Services (from June 2001)

Professional Institution Memberships

- Member of the W3C (2011 - 2020)
- Member of the Cambridge Network (2010 - 2012)
- Member of the Web3D Consortium (2008 - 2009)
- Associate Member of the IET (2004 - Present)

Publications

Stone, R., White, D., Guest, R., Francis, B. (2008) The Virtual Scylla: an exploration of "serious games", artificial life and simulation complexity, Virtual Reality Journal

Francis, B. & Stone, R. (2009) WebScylla: a 3D web application to visualise the colonisation of an artificial reef, Proceedings of the 14th International Conference on 3D Web Technology, Darmstadt, Germany

Francis, B. (2019) Mozilla WebThings: An open source implementation of the Web of Things, Second W3C Workshop on the Web of Things, Munich, Germany